



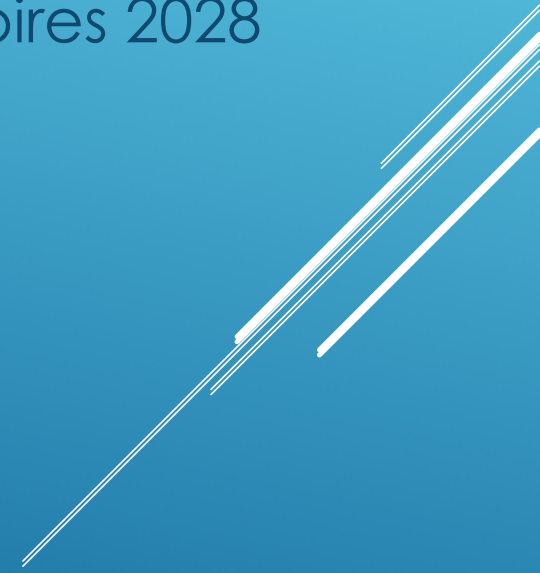
**EPSOM VILLAGE WATER DISTRICT  
ANNUAL MEETING  
MARCH 11, 2026**

- ❖ Three Commissioners
- ❖ Operational Challenges
- ❖ Operational Updates and Improvements
- ❖ Key Issues & Priorities for 2026
- ❖ 2025 Review of Income/Expenses
- ❖ 2026 Budget
- ❖ Warrant / Voting

## AGENDA

- ❖ Denis Lavigne      Appointed 2025      Term Expires 2026
- ❖ Dan Smith, Chair      Elected 2024      Term Expires 2027
- ❖ Donna Dudley      Elected 2025      Term Expires 2028

## EPSOM VILLAGE WATER DISTRICT COMMISSIONERS



- ❖ Commissioner Workload; Turnover; Vacant Roles
- ❖ Aging Infrastructure; Leak Detection
- ❖ Increasing Regulatory & Reporting Requirements
- ❖ Administrative Capacity; Manual Process Inefficiencies
- ❖ PFAS Project

## OPERATIONAL CHALLENGES

WATER TANK  
2025  
CONDITION ASSESSMENT  
&  
EXTERNAL RENOVATION

PROPERTY NAME	STREET ADDRESS	BUILDING VALUE	CONTENT VALUE
Control House	1184 Dover Rd	\$28,000	\$10,000
Pump House #1	1869 Dover Rd	\$104,000	\$102,400
Pump House #2	43 Water St	\$80,600	\$96,400
Office/Storage Building	35 Water St	\$86,700	\$83,400
Standpipe Water Tank	1184 Dover Rd	\$525,600	\$0

- ❖ New Water Operator
  - ❖ Curb Stops; Gate Valves; Hydrants
- ❖ New Customer Billing System: Muni-Link & Quickbooks
- ❖ PFAS Mitigation Project – Continuing to seek additional grant funding
- ❖ Website - <https://evwd.myruralwater.com/>
- ❖ Facebook

## INITIATIVES & PRIORITIES



## Courtney Mitchell, Owner

- ❖ NH Water Works Association, Board of Directors
- ❖ Alton – Water Superintendent
- ❖ Town of Woodstock - Operator
- ❖ Gunstock - Operator
- ❖ Sanbornville - Operator
- ❖ NH Grade 3 licensed Water Operator
- ❖ Two decades of experience in municipal & private water system operations
- ❖ Operations/System Maintenance
- ❖ Treatment Plant Management
- ❖ Compliance Support



- ❖ Implementation has just started; expected to take 3-4 months.
- ❖ Utility Billing & Customer Information System
- ❖ 580 Utility Agencies with customer base ranging from 30-130K
- ❖ Cloud Based – SaaS (Software as a Service)
- ❖ New Water Meter Reader Will Synch Values Directly to each Customer Account in Muni-Link Saving Hours of Manual Data Entry each Quarter
- ❖ E-Bills and Electronic Payments

MUNI-LINK



# MUNI-LINK



## CUSTOMER NOTIFICATION MODULE

- Notify your customers via Phone, Email or Text
- Send notifications for
  - Delinquents
  - Shutoffs
  - Service Interruptions
  - Hydrant Flushing
  - .....and more
- Logs each notification & results on the customer's account
- Predefined messages
- Text to voice

# CUSTOMER PORTAL

Allows your customers to:

- View Bills
- Pay Bills
- View Usage
- View History

Account #1-0

[View Account](#)

**DUE DATE**  
04/02/2018



**AMOUNT DUE**  
\$77.75



**Account Actions**

- [Pay Now](#)
- [Current Bill](#)
- [Account History](#)
- [Account Usage](#)
- [Manage eBill Settings](#)

**Account Details**

**1-0**  
**Derek Jones**  
122 Main St  
Bellwood, PA 16617

**Services:** Water, Sewer Metered, Storm Water  
**Bill Type:** Paperless eBill; Email

**Balance Information**

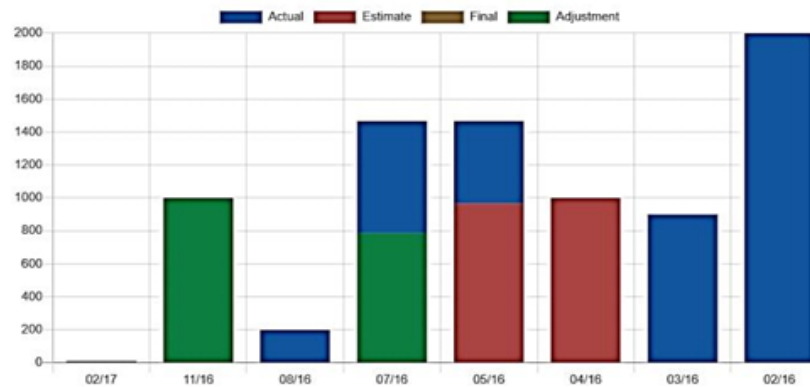
**PERIOD FROM**  
08/03/2016  
**PERIOD TO**  
02/08/2017  
**LAST PAYMENT AMOUNT**  
\$195.00  
**LAST PAYMENT DATE**  
05/09/2018

Account #1-0

[Back to Account Details](#)

**Account Usage**

▼ **Water**



Date	Type	Reading	Usage
02/08/2017	Actual	4605	10.00
11/16/2016	Adjust	4595	1000.00
08/03/2016	Actual	200	199.00
07/25/2016	Adjust	View Readings	1466.00
05/01/2016	Estimate	View Readings	1467.00
04/01/2016	Estimate	3900	1000.00
03/01/2016	Actual	2900	900.00
02/16/2016	Actual	View Readings	2900.00



- BILL PAYMENT
- Water Quality Report
- Board Agendas

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**Local Weather**

Today	Tomorrow	Sunday
Heavy snow 34°/28°	Overcast clouds 49°/44°	Light shower rain 53°/32°

**Welcome to the Official Website of Epsom Village Water District**

**Our Mission**

At Epsom Village Water District, we are committed to providing safe, high quality water services to our community, while maintaining a standard of excellence in customer service and environmental conservation.

**Bill Payment Options**

At this time, the District has not implemented Bill Pay Options through this website. We are looking into options for combined electronic Billing and Payment for customers. Stayed tuned...[Payment Options](#)

**Conservation Tips**

There are a number of easy ways to save water, and they all start with you. When you save water, you save money on your utility bills. Here are just a few ways...[Conservation Tips](#)

**Recent News**

[View All »](#)

**ANNUAL MEETING - WEDNESDAY, MARCH 11, 2026 6PM**

February 23, 2026

EPSOM VILLAGE DISTRICT WARRANT

## WATER QUALITY & TESTING LEAD & COPPER RULE (LCR) CONSUMER CONFIDENCE REPORTS (CCR)

PERFLUOROOCCTANOIC ACID - PFOA			
MCL = 12ppt NH			
MCL = 4 ppt EPA			
Lab Report Date	Comp Period	Comp Year	Value NG/L
1/14/2026	Q1	2026	ND
11/17/2025	Q4	2025	ND
10/20/2025	Q4	2025	ND
7/17/2025	Q3	2025	1.9
5/1/2025	Q2	2025	12
3/3/2025	Q1	2025	9.6
11/5/2024	Q4	2024	12
8/30/2024	Q3	2024	14.2
6/3/2024	Q2	2024	10.5
2/6/2024	Q1	2024	13.1
11/20/2023	Q4	2023	11
7/31/2023	Q3	2023	13.9
8/2/2022	Q3	2022	8.61
9/9/2021	Q3	2021	7.75
4/28/2021	Q2	2021	8.49
2/1/2021	Q1	2021	9.91
11/19/2020	Q4	2020	ND
11/7/2019	Q4	2019	6.29

### Overview of the Rule

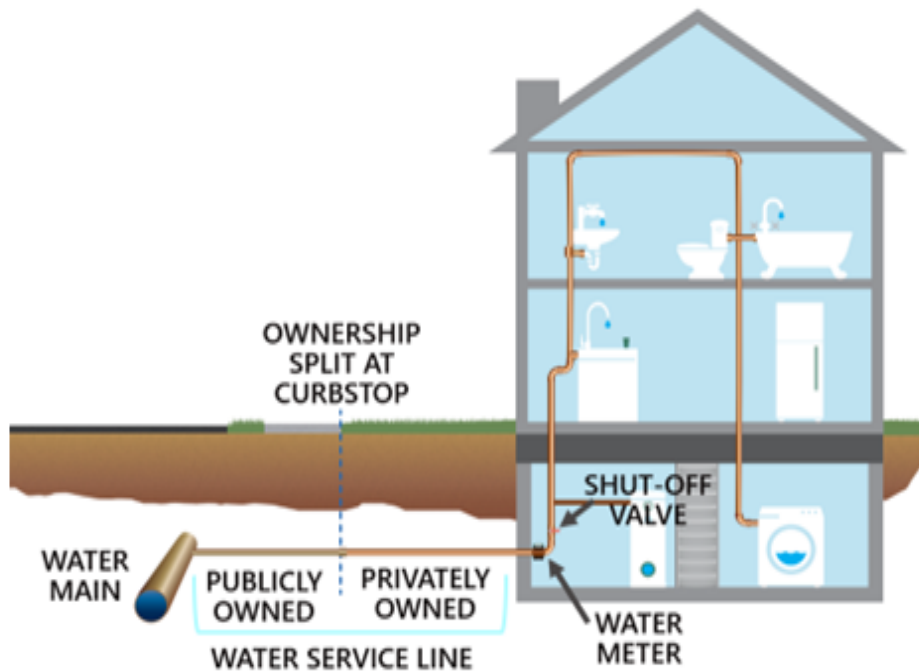
Title <sup>1</sup>	Lead and Copper Rule (LCR) <sup>2</sup> , 56 FR 26460 - 26564, June 7, 1991
Purpose	Protect public health by minimizing lead (Pb) and copper (Cu) levels in drinking water, primarily by reducing water corrosivity. Pb and Cu enter drinking water mainly from corrosion of Pb and Cu containing plumbing materials.
General Description	Establishes action level (AL) of <b>0.015</b> mg/L for Pb and 1.3 mg/L for Cu based on 90 <sup>th</sup> percentile level of tap water samples. An AL exceedance is not a violation but can trigger other requirements that include water quality parameter (WQP) monitoring, corrosion control treatment (CCT), source water monitoring/treatment, public education, and lead service line replacement (LSLR).
Utilities Covered	All community water systems (CWSs) and non-transient non-community water systems (NTNCWSs) are subject to the LCR requirements.

Lead in tap water, despite an absence of lead pipes, usually comes from the corrosion of older brass/chrome-plated faucets, fixtures, and lead-based solder used to join copper pipes (pre-1986).

It can also come from "lead goosenecks" (short connectors) or galvanized pipes that trap lead particles

LEAD (Pb)			
Actionable Level (AL) = .015			
1/1/2023	Triennial	7	0.004
1/1/2020	Triennial	6	0.003
1/1/2017	Annual	5	0.008
1/1/2016	Annual	4	0.005

# LEAD NOTIFICATIONS AND FREE TESTING



Galvanized Metal



Copper



- ❖ WATER OPERATOR NEEDS TO SUBMIT BULK REQUEST
- ❖ EMAIL: EPSOMVILLAGEWATER@GMAIL.COM
- ❖ PUT “LEAD TEST REQUEST” IN THE SUBJECT LINE
- ❖ PROVIDE NAME, PHONE, SERVICE ADDRESS
- ❖ KITS WILL BE MAILED TO EVWD AND WE WILL DISTRIBUTE

FREE LEAD TEST